

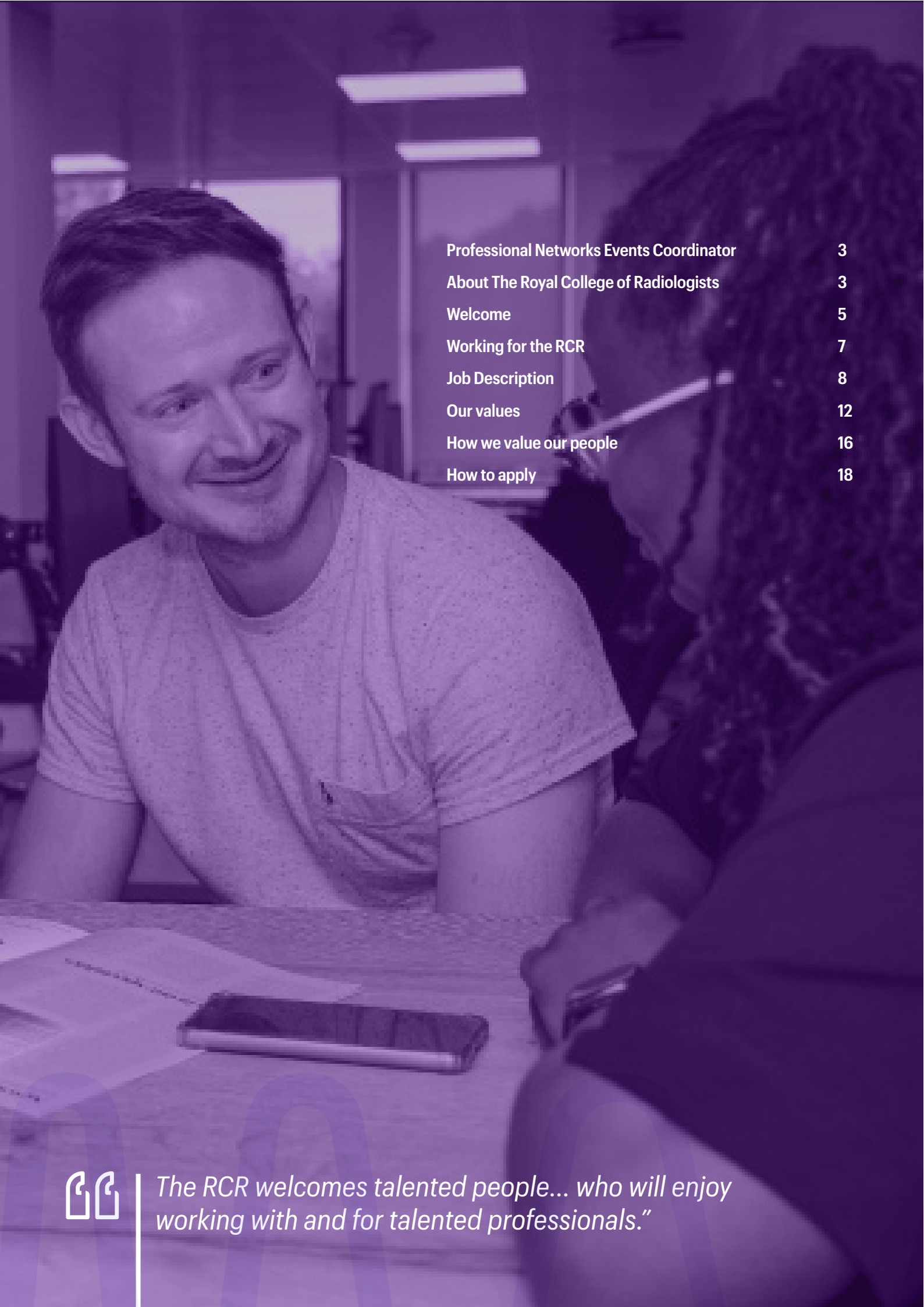


# The Royal College of Radiologists

Professional Networks  
Events Coordinator



The Royal College of Radiologists



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*The RCR welcomes talented people... who will enjoy working with and for talented professionals."*

## Professional Networks Events Coordinator

Salary:	£26,356 - £30,176 per annum dependent on experience, plus excellent benefits
Location:	Central London, with flexible working
Hours:	Full-time/35 hours per week
Contractual status:	6 months fixed-term
Closing date for applications:	23:59 6 January 2025
Interview date:	Shortlist interviews are scheduled for 10 January 2025 and selection interviews are scheduled for 16 January 2025.

## About The Royal College of Radiologists

**Are you interested in making a real difference in the healthcare sector to improve imaging and cancer care for all?**

At The Royal College of Radiologists (RCR), we're the leading professional membership body for clinical radiologists and clinical oncologists and a registered charity who educate and support doctors throughout their career. With over 14,000 members in the UK and internationally, together we're contributing to the advancement of each new generation of doctors and helping to improve patients' lives.

We require a broad range of skills and experience to deliver our strategic goal of increasing the clinical radiology and clinical oncology workforce, which will ultimately lead to improving imaging and cancer care services for all.

If you're inspired by our **strategy** and **values**, and are passionate about helping us meet our ambitious goals in an environment that celebrates differences, values diversity and recognises that everyone here plays a role in the success of the College, then we encourage you to consider a career at the RCR.



## Welcome

Thank you for your interest in working with the RCR. I hope that you will find the information in this Candidate Pack useful, in addition to the content on our website: [www.rcr.ac.uk](http://www.rcr.ac.uk)

The last few years at the RCR have seen much growth and development. We have improved the range and quality of the services and support offered to our membership. We have grown the external profile of the RCR's work and increased awareness of the value of our medical specialities to patients and the public. We have created life-saving guidance and expanded our work globally to many different countries. We've revised how we train and examine our doctors to ensure they continue to be the best in the world, plus much, much more. We are ambitious to continue this success and build into the future.

Our Strategic Priorities from 2019 are:

### Workforce

Support excellent, safe patient care by working collaboratively on team-wide standards across imaging and oncology. Define our doctors' professional needs for the future and shape sustainable workforce models for our patients and our specialties to realise them.

### Be the experts

Highlight to the public and stakeholders the contribution our specialties make to safe, evidence-based and cost-effective patient care. Contribute meaningfully to the debate on the future of healthcare both in the UK and overseas.

### Professional learning

Develop our educational offer to support our doctors to meet the challenges of practice, working with others where appropriate, sharing ideas where possible. Adopt new educational models rapidly to ensure continuing equity of access to high-quality products.

### Membership value

Support all members and Fellows to deliver the best care for patients, for their entire career regardless of where or how they practice.

### Our College

Shape a College that is demonstrably agile and responsive, accountable and open, supporting our specialties and the patients we treat.

The RCR is growing – in what we achieve, our income and our staff. We are a great team that focuses on improving the lives of patients through our doctors. Our culture is friendly and ambitious, underpinned by a continuing commitment to develop and support all our employees.

We are a *London Living Wage Employer* ([www.livingwage.org.uk](http://www.livingwage.org.uk)) not only for our employees, but also in respect of our contractors.

The RCR welcomes talented people who share our ambition, commitment who will enjoy working with and for talented professionals.

I look forward to hearing from you.

Yours sincerely



## Working for the RCR

The RCR is a membership body and a registered charity. The trustee board is mainly made up of practising clinical oncologists and clinical radiologists and is accountable to the membership at large. Each specialty has its own Faculty which agrees policy and the range of support, advice and guidance offered to doctors in the specialty. The executives of the RCR are the eight Officers (doctors) who work closely with the senior management team (the Chief Executive and Executive Directors for Communications, Education, Professional Practice and Business and Resources) supported by about 100 other employees.

events that form part of the annual workplan to support for our faculties- clinical radiology and clinical oncology.

### The Education & Professional Practice Directorate/ Professional Networks Team

The Professional Networks Events Administrator provides an organised, proactive service to members of the professional networks team. In particular, the Professional Networks Events Administrator will support the Professional Network Manager and Co-ordinators in its busiest time of the year to develop and deliver

#### Where the job fits





# Job description

Job title:	Professional Networks Events Administrator
Responsible to:	Professional Networks Manager
Responsible for:	N/A
Contract terms and hours:	6 months Fixed-term, full time
Location:	63 Lincoln's Inn Fields, London WC2A 3JW with flexible working

## The role

### Overall purpose

The Professional Networks Events Administrator will support the Professional Networks Team in its busiest time of the year to develop and deliver events that form part of the annual Networks workplan. These events are part of the wider Professional Practice and Quality Improvement offer for RCR members and Fellows at all stages of their career, plus wider stakeholders, and will be delivered in the UK online and in person. The role has an operational focus. It provides flexible, reactive coordination support to internal stakeholders, professional networks with whom the RCR collaborates, as well as communications with members, Fellows, partners and external suppliers.

## Main areas of responsibility

- General event administration, operations and logistics
- Financial administration
- Team administration
- General

### Responsibilities

#### a. General event administration, operations and logistics

1. Develop and deliver from start to finish a limited number of smaller-scale events annually for professional network audiences based in the UK; ensure these are delivered on time, on budget and are of high quality, with support from colleagues where necessary.
2. Work closely with the Professional Network Coordinators and Network leads to identify and confirm inspiring and up to date programmes, speakers, clear learning outcomes, and event materials (e.g., speaker presentations, handouts) that meet the needs of members of our networks.
3. Follow and contribute to the development of existing event project management templates and frameworks, to support consistency of approach and a learning culture across the Networks team. Create any new processes where needed.
4. Support colleagues across the team (and in some cases, wider RCR) with in person and online events delivery, ensuring events are well managed and resourced.
5. Collect and collate data which enables assessment of success of the events the role leads on, working with team colleagues to produce an evaluation report with actionable recommendations.
6. Manage the administration of post-event feedback surveys and CPD certification for attendees and network leads, to cover all events delivered by the team.
7. Build solid professional relationships with network leads who are key stakeholders for the Networks team.

#### b. Financial administration

8. Where required, adapt and apply per-product budget templates for our repeatable, smaller-scale, products ensuring that are accurate, including direct and staff costs, as well as forecast delegate and sponsorship income.
9. Proactively track and monitor event expenditure and income, reconciling budgets at the end of event periods to inform evaluation, and reporting on team and organisational targets.
10. Ensure Network Leads are clear on RCR sponsorship processes and work closely with the RCR Learning team to deliver agreed event-specific sponsorship benefits for events the role leads on.
11. Ensure financial viability of events this role leads on by identifying cost-effective options and reviewing and negotiating on expenditure with third parties where necessary, with the support of team colleagues.

#### c. Team administration

12. Facilitate the improvement and development of Professional Networks reporting via RCR systems, collaborating with colleagues across the team and organisation to streamline access to and visualisation of data.
13. Monitor and respond to queries about the overall Networks programme (events, webinars, e- newsletters and resources) from stakeholders via telephone and email, triaging and redirecting to relevant colleagues.
14. Support the preparation of any materials and resources needed to facilitate attendee participation in learning activities (online and in person), including administration of printing.

#### d. General

15. Maintain and manage records in accordance with the RCR's data protection policy and guidance.
16. Maintain documentation on all activities carried out.
17. Undertake such other duties appropriate to the level of the postholder's qualifications and experience as may be required by the RCR from time to time.

## Key working relationships

### Internal working relationships

- Colleagues across the RCR, working collaboratively and sharing information to support delivery of the Professional Networks offer.
- The elected Officers - providing information, guidance, and support.
- Network leads.

### External working relationships

- Speakers and attendees for events- – liaison, providing guidance and support.
- Contractors, suppliers – negotiating contracts and ensuring delivery to contract terms.
- Partners and sponsors – providing information and support.





## Scope and limits of authority

Decision making level	<ul style="list-style-type: none"> <li>Independent decision making needed at events to deal with any issues arising.</li> <li>Decisions relating to project timelines, milestones, and actions to make progress on deliverables.</li> </ul>
Financial resources	<ul style="list-style-type: none"> <li>Create accurate budgets for each activity the role is leading on.</li> <li>Maintain records of income and expenditure for each event.</li> </ul>
Other resources	<ul style="list-style-type: none"> <li>Shared responsibility for accurate events information on RCR website</li> <li>Shared responsibility for events equipment such as banners and tablecloths.</li> <li>Shared responsibility for college equipment such as cameras and laptops.</li> </ul>
People management	<ul style="list-style-type: none"> <li>N/A</li> </ul>
Legal, regulatory and compliance responsibility	<ul style="list-style-type: none"> <li>Ensure that all activities are compliant with relevant legislation e.g., Health and Safety, Equality and Diversity, GDPR, as well as RCR policies.</li> <li>Ensure agreements are in place with faculty (speakers) and suppliers before bookings open for activities.</li> </ul>



## The person

	Essential (E) or Desirable (D)
<b>Knowledge, qualifications and experience</b>	
Experience of working in event administration across in person and/or online and hybrid formats, including working with external experts to deliver activities.	E
Ability to work with budgets and track income and expenditure for a variety of activities simultaneously.	E
Proven experience of providing high quality customer service to stakeholders	E
Ability to use and maintain a database or equivalent to keep up to date and accurate records.	E
Experience using Microsoft packages, and/or online event delivery platforms e.g., Zoom or MS Teams.	E
Experience of working collaboratively as part of a team as well as being self-motivated to work well independently on projects.	E
<b>Skills and abilities</b>	
Accurate use and understanding of English.	E
Demonstrable organisational and administrative skills, with good attention to detail and a proactive, flexible working style.	E
Good communication and interpersonal skills, and the ability to build and sustain effective working relationships with a diverse range of colleagues, partners and stakeholders at all levels	E
Ability to use initiative and suggest and implement solutions to problems, knowing when to consult or involve colleagues and stakeholders.	E

### Other Requirements

To be able to apply candidates must be able to also fulfil the following requirements:

- Candidates must have the right to work in the UK to be able to apply for positions at the RCR
- Commitment to equality and valuing diversity and understanding of how this applies to delivery of own area of work.
- Commitment to the aims and charitable objectives of the RCR.
- Self awareness.
- Enthusiasm for learning and development and taking on new tasks.
- Committed to own continuing professional development.
- Demonstrable commitment to providing a professional customer service to colleagues, members and stakeholders.
- Ability to maintain confidentiality and information security in line with our data protection policy and guidance.



## Our values



### People focus

We treat everyone fairly and with respect, actively listening and responding appropriately, while recognising individual differences.



### Integrity

We are open, honest and transparent. We strive to reflect and learn from experience in every area of our work to deliver the right outcome.



### Making a difference

We strive for excellence. We make a difference by setting standards and empowering our membership and our staff through personal development and lifelong learning.

We recognise that patients' best interests underpin everything we do.



## Behavioural competencies

The RCR's Competency Framework defines the behavioural competencies required from all staff to contribute effectively in their role and within the wider organisational team.

### Communicating effectively

The success of the College depends on how it communicates with its membership and other stakeholders. Employees need to know their audience(s) and communicate with them in a way which meets stakeholder needs and expectations as far as possible.

### Working together

The College's effectiveness and reputation depends on efficient and collaborative working, both within and beyond the team. This includes all employee colleagues, Officers, other Fellows and members and often others outside the College.

### Personal effectiveness

The College is most effective when employees take ownership of their work, understand the context of that work, deliver effectively to achieve required results and demonstrate a positive attitude to taking on additional responsibilities or learning new skills.

### Customer focus

We should all provide excellent services to all customers but notably to the membership and staff colleagues. Focusing on those and other customers, and understanding and responding appropriately to their needs, is key to the success and sustainability of the College.

### Embracing change

We must all play a part in ensuring that the offer the College makes continues to be effective and relevant in meeting customer needs. This will involve changes to what we do and how we do it. We all need to play our part in embracing change.



# How we value our people

## Benefits

We offer all our employees a fantastic range of benefits to help you enjoy a great work-life balance, look after your wellbeing and plan for the future.

### A modern and welcoming working environment

We've made sure our office in a prime central London location is a destination people want to come and work in – it's open-plan and spacious, with areas for meetings, collaborative working and concentrated workspaces. We also have kitchen facilities well-stocked with plethora of teas and two very fancy coffee machines for everyone to use

There are lots of things going on when you come in too, including learning and development sessions with doctors talking about their work, tea and cake get-togethers, free massages monthly and monthly town hall meetings where staff can share updates and ask questions. We even have our own social committee and organise regular fun events, which are a great way for you to get to know your co-workers.

### Excellent pension scheme and life assurance

We like to help our staff save for the future and provide an excellent employer pension contribution. We also have a life assurance and personal accident policy which covers all employees up to four times their annual salary.

### Hybrid working

At the RCR we only hire great people, and we value being able to bring everyone together to bond, build great working relationships and

generate amazing and innovative ideas.

We embrace remote working, and our staff are able to work remotely for up to 60% of their working time, with 40% in the office. All staff are provided with a laptop to allow them to work remotely, along with equipment such as desks and chairs to make sure they're comfortable when working from home. Our offices are open throughout the working week though, and staff are always welcome to come in as often as they wish.

### Wellbeing support

We like to make sure everyone at the RCR is supported, both professionally and personally, so in addition to our excellent line managers and supportive HR team, we've invested in training a number of dedicated staff members passionate about mental Health as Mental Health First Aiders. We also provide an Employee Assistance Programme, that's has a 24/7 helpline so if you ever have any personal problems or concerns, there's always somewhere to turn for help and advice.

### Generous annual leave allowance

Working hard is important, but taking a break matters just as much. Everyone starts with a 25-day annual leave allowance per year and that increases with service too.

### Interest-free season ticket loan and cycle to work scheme

To make sure you're able to get into the office in the way that best suits you we offer all staff the option to take out an interest-free season ticket loan to help cover the cost of travelling, as well as a cycle to work scheme for those of us who like to be more active on their commute. If you

do choose to cycle in, we have somewhere safe to leave your bike and showers to use if you want to freshen up before work.

### Festive spirit

We know taking a break at the end of the year is important to our team. To ensure everyone gets a well-deserved rest to spend time with loved ones, we usually close our office between the Christmas and New Year period – gifting the extra days off to all staff, in addition to their usual annual leave.

### Making a real difference

In addition to all the great benefits we've listed above, we believe the main reason people want to join the RCR is because you also get to go to work knowing your role has an impact on the lives of doctors and patients.

## Equality and diversity

Every day, our colleagues are making a difference by helping to improve imaging and cancer care for all. This starts by having the best talent, and that is only possible with a diversity of thinking, diversity of background and experience, and diversity of skills.

Diversity means better ideas, better solutions and more innovation. It's why one of our key priorities is to ensure our workforce reflects the communities we serve.

We're committed to creating an inclusive workforce and working environment for us all to enjoy – where everyone is able to bring their whole self to work to create change and reach new heights of creativity.

You can find our equality, diversity and inclusion commitment **here** as well as our equality and diversity policy **here**.



*Great purpose, great people, great working environment and clear direction of travel."*







# How to apply

The closing date for applications is 23:59 6 January 2025.

Please submit a CV and a covering letter (submitted as FIRST NAME LAST NAME, ROLE , CV or CL) of no more than a page and half, together with a completed **Diversity Monitoring Form**.

It is important that your covering letter includes a clear statement in support of your application, which demonstrates how you meet the essential (and, where applicable, desirable) criteria described in the table entitled 'the person'.

We expect you to meet the points listed under "other requirements" of the Person Specification as a pre-requisite for applying for this position. However, you are not required to address these points in your written statement. We will explore them further if your application is taken to the next stage(s) of the recruitment process.

The application process is the first chance we have to assess your suitability for the role you're applying for, and as such, we ask that your application is written by you, and that you do not use AI tools such as ChatGPT to create your application. Where we suspect AI tools have been used to create your application you unfortunately won't be shortlisted for the next stage of the recruitment process. We hope that you respect this request in line with our value of integrity **Values & strategy | The Royal College of Radiologists (rcr.ac.uk)**

Applications should be emailed to **jobs@rcr.ac.uk**

If you have not heard further from the RCR within a fortnight of the closing date, you should assume that you have not been shortlisted for interview on this occasion.

Shortlisted candidates will be invited to attend first stage interviews on 10 January 2025.

If you consider yourself to have a disability and require a hard copy pack or a different format, for example large print, please contact the HR team at **jobs@rcr.ac.uk**



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