

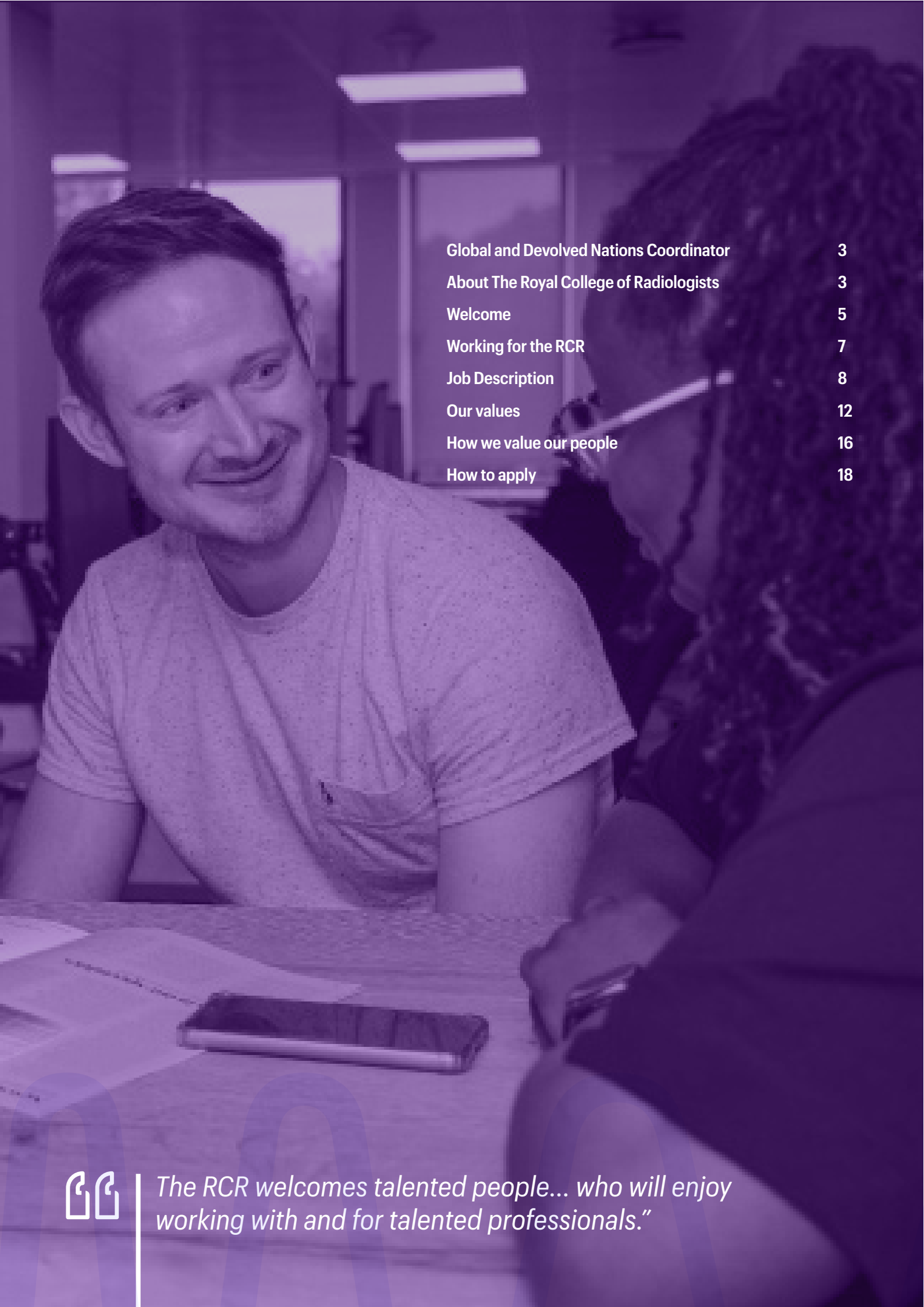


The Royal College of Radiologists

Global and Devolved Na-
tions Coordinators



The Royal College of Radiologists



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The RCR welcomes talented people... who will enjoy working with and for talented professionals."

Global and Devolved Nations Coordinator

Salary:	£37,298 per annum, with pay progression up to £41,225 per annum within two years employment, plus excellent benefits
Location:	Central London, with flexible working
Hours:	Full-time/35 hours per week
Contractual status:	Permanent
Closing date for applications:	23:59 27 October 2024
Interview date:	Shortlist interviews are scheduled for 1 November and selection interviews are scheduled for 7 November 2024.

About The Royal College of Radiologists

Are you interested in making a real difference in the healthcare sector to improve imaging and cancer care for all?

At The Royal College of Radiologists (RCR), we're the leading professional membership body for clinical radiologists and clinical oncologists and a registered charity who educate and support doctors throughout their career. With over 14,000 members in the UK and internationally, together we're contributing to the advancement of each new generation of doctors and helping to improve patients' lives.

We require a broad range of skills and experience to deliver our strategic goal of increasing the clinical radiology and clinical oncology workforce, which will ultimately lead to improving imaging and cancer care services for all.

If you're inspired by our **strategy** and **values**, and are passionate about helping us meet our ambitious goals in an environment that celebrates differences, values diversity and recognises that everyone here plays a role in the success of the College, then we encourage you to consider a career at the RCR.



Welcome

Thank you for your interest in working with the RCR. I hope that you will find the information in this Candidate Pack useful, in addition to the content on our website: www.rcr.ac.uk

The last few years at the RCR have seen much growth and development. We have improved the range and quality of the services and support offered to our membership. We have grown the external profile of the RCR's work and increased awareness of the value of our medical specialities to patients and the public. We have created life-saving guidance and expanded our work globally to many different countries. We've revised how we train and examine our doctors to ensure they continue to be the best in the world, plus much, much more. We are ambitious to continue this success and build into the future.

Our Strategic Priorities from 2019 are:

Workforce

Support excellent, safe patient care by working collaboratively on team-wide standards across imaging and oncology. Define our doctors' professional needs for the future and shape sustainable workforce models for our patients and our specialties to realise them.

Be the experts

Highlight to the public and stakeholders the contribution our specialties make to safe, evidence-based and cost-effective patient care. Contribute meaningfully to the debate on the future of healthcare both in the UK and overseas.

Professional learning

Develop our educational offer to support our doctors to meet the challenges of practice, working with others where appropriate, sharing ideas where possible. Adopt new educational models rapidly to ensure continuing equity of access to high-quality products.

Membership value

Support all members and Fellows to deliver the best care for patients, for their entire career regardless of where or how they practice.

Our College

Shape a College that is demonstrably agile and responsive, accountable and open, supporting our specialties and the patients we treat.

The RCR is growing – in what we achieve, our income and our staff. We are a great team that focuses on improving the lives of patients through our doctors. Our culture is friendly and ambitious, underpinned by a continuing commitment to develop and support all our employees.

We are a *London Living Wage Employer* (www.livingwage.org.uk) not only for our employees, but also in respect of our contractors.

The RCR welcomes talented people who share our ambition, commitment who will enjoy working with and for talented professionals.

I look forward to hearing from you.

Yours sincerely



Working for the RCR

The RCR is a membership body and a registered charity. The trustee board is mainly made up of practising clinical oncologists and clinical radiologists and is accountable to the membership at large. Each specialty has its own Faculty which agrees policy and the range of support, advice and guidance offered to doctors in the specialty. The executives of the RCR are the eight Officers (doctors) who work closely with the senior management team (the Chief Executive and Executive Directors for Communications, Education, Professional Practice and Business and Resources) supported by about 100 other employees.

The Executive Office/ Governance Team

This is an exciting opportunity to join The Royal College of Radiologists (RCR) in our Governance team working on our Global activities and supporting our work in the Devolved Nations. The team is seeking a brilliantly organised and enthusiastic self-starter to make a significant contribution to the College's involvement in global activities. Alongside a focus on supporting planning activities, they will help coordinate staff and doctors attending national

and global events, liaise with our overseas partners and arrange member gatherings. A high level of cooperation and teamwork between staff members is necessary to fulfil this role's functions effectively and efficiently.

The successful candidate will be an excellent communicator, able to work collaboratively with external customers across time zones, colleagues and senior members. They will also have first rate administrative and organisational skills and the ability to plan and prioritise a varied workload. It is important that the successful candidate has a commitment to providing a professional, positive and responsive service, as well as an understanding of cultural differences.

A willingness to travel both in the UK and overseas is a requirement of the job, although this will be planned in advance and likely to be three or four times a year.

Where the job fits





Job description

Job title:	Global and Devolved Nations Coordinator
Responsible to:	Head of Governance
Responsible for:	N/A
Contract terms and hours:	Permanent, full time
Location:	63 Lincoln's Inn Fields, London WC2A 3JW with flexible working and some national and overseas travel I

The role

Overall purpose

The Global and Devolved Nations Co-ordinator provides a flexible, responsive and high quality administrative and support service to the development and delivery of the RCR's global strategy, devolved nations work, and the wider governance function. They are the first line of contact for our global partners.

The role provides operational support for the RCR's global work, liaising and coordinating with our global partners, and leading on the organisation of attendance at global events, including:

- Arranging travel, hotels and entertaining options for elected Officers and senior staff
- Managing itineraries to ensure Officers meet and engage with the right people at events
- Organising briefings and speeches for President/Vice President
- Planning for hosting of events with members and external stakeholders
- Attending two to three global events each year and overseeing the smooth running of RCR member gatherings at events

The role also provides support to the RCR's Devolved Nations Standing Committees and leads on the arrangements for visits by the elected Officers to the Nations.

Main areas of responsibility

- Leading the organisation and coordination of RCR's global events activities
- Supporting liason with external partners/organisations
- Administration of and support to the RCR's Devolved Nations Standing-Committees
- Support to other Boards and Committees of the RCR
- General

Responsibilities

a. Leading the organisation and coordination of RCR's global events activities

1. Arranging travel, hotels and entertaining options for elected Officers and senior staff
2. Ensuing necessary administration, eg: visas, is completed ahead of visits
3. Attending two to three global events each year, providing support to Officers and senior staff on the ground
4. Organising and commissioning briefings and/or speeches for the RCR President and Vice Presidents

b. Supporting liason with external partners/organisations

5. Managing itineraries to organise meetings with external stakeholders at events, as directed by senior staff
6. Acting as liaison point for our global work, including with senior partners, representing the RCR to external parties in

a professional and confident manner

7. Developing and maintaining an understanding of the context in which our global partners work in order to provide a tailored and relevant service and offer
8. Developing and maintaining a detailed understanding of the RCR's services and products in order to respond to enquiries and ensure external parties are connected with the correct internal teams
9. Maintaining positive relationships with global partners, ensuring interactions are approached with sensitivity and tact
10. Maintaining accurate notes of meetings including actions agreed and ensuring that these are fed back to the relevant staff member or Officer
11. Planning, organising and co-ordinating networking events for global members, negotiating with suppliers where required
12. Ensuring central databases are kept up to date with all external partners and organisations that we are in contact with.

c. Administration of and support to the RCR's Devolved Nations Standing-Committees

13. Administration of the election process for the three Devolved Nations Committees
14. Support for termly meetings of the Committees
15. Organising annual visit by elected Officers and CEO to each of the Committees
16. Liaison with Chief Medical Officer's (CMO) office of each nation to arrange an annual meeting
17. Convening meeting twice a year of President, Vice Presidents and Chairs and Secretaries of the Committees
18. Acting as contact point between the Committees and RCR

d. Support to other Boards and Committees of the RCR

19. Provide comprehensive committee servicing for allocated boards, committees and meetings. This includes:
 - preparation of agendas and minutes
 - writing and sourcing supporting papers
 - logistical support
 - ensuring actions are followed up in a timely manner

e. General

20. Providing administrative support within the Governance team
21. Ensuring relevant website pages are up to date and accurate
22. Monitoring and responding to queries from members and stakeholders
23. Maintaining and managing records in accordance with the RCR's data protection policy and guidance
24. Undertaking such other duties appropriate to the level of the postholder's qualifications and experience as may be required by the RCR from time to time



Key working relationships

Internal working relationships

- Governance team
- Chief Executive Officer
- The President
- Elected Officers
- Senior management team
- External Affairs team

External working relationships

- RCR Global Ambassadors
- International, national and regional medical bodies – coordination of meetings and collaborative working
- Other Fellows and members of the College – in a service provision capacity
- Representatives of the medical profession – networking, sharing information, collaborative working on joint ventures
- Members of the Devolved Nations Standing Committees
- Chief Medical Officers' private offices

Scope and limits of authority

Decision making level	<ul style="list-style-type: none"> • Expected to take decisions, sometimes alone and sometimes in collaboration with others
Financial resources	<ul style="list-style-type: none"> • Maintenance of the budget related to global travel
Other resources	<ul style="list-style-type: none"> • Ensuring central databases such as the CRM are up to date and accurately reflect our global work and partnerships
People management	<ul style="list-style-type: none"> • N/A
Legal, regulatory and compliance responsibility	<p>Compliance with:</p> <ul style="list-style-type: none"> • RCR's Human Resources (HR) policies • The Scheme of Financial, Contractual and Human Resources • RCR's Health and Safety Policy • Data protection policies and legislation



The person

Essential (E) or Desirable (D)	
Knowledge, qualifications and experience	
Experience of successful working within a team and the provision of a professional, friendly, and reactive service to colleagues and external contacts	E
Experience of working with different cultures	D
Experience of coordinating events	D
Good understanding of administrative process, systems and procedures including financial administration	D
Skills and abilities	
Accurate use and understanding of English.	E
Clear and analytical thinker with the ability to exercise sound initiative, judgement and discretion and think through issues to offer practical solutions	E
Highly organised, able to multi-task and work under pressure whilst maintaining a high level of accuracy and attention to detail	E
Ability to build and sustain effective working relationships with a diverse range of colleagues, partners and stakeholders at all levels	E
Ability to manage own time efficiently and prioritise own work across a range of activities	E
Ability to work effectively within the team to manage tasks	E
Excellent writing skills - accurate use and understanding of English, including spelling, construction and grammar	E
Ability to remain calm under pressure	E
Ability to maintain total confidentiality and discretion	E
Willingness to travel overseas	E

Other Requirements

To be able to apply candidates must be able to also fulfil the following requirements:

- Candidates must have the right to work in the UK to be able to apply for positions at the RCR
- Commitment to equality and valuing diversity and understanding of how this applies to delivery of own area of work
- Commitment to the aims and charitable objectives of the RCR
- Self awareness
- Enthusiasm for learning and development and taking on new tasks
- Committed to own continuing professional development.



Our values



People focus

We treat everyone fairly and with respect, actively listening and responding appropriately, while recognising individual differences.



Integrity

We are open, honest and transparent. We strive to reflect and learn from experience in every area of our work to deliver the right outcome.



Making a difference

We strive for excellence. We make a difference by setting standards and empowering our membership and our staff through personal development and lifelong learning.

We recognise that patients' best interests underpin everything we do.



Behavioural competencies

The RCR's Competency Framework defines the behavioural competencies required from all staff to contribute effectively in their role and within the wider organisational team.

Communicating effectively

The success of the College depends on how it communicates with its membership and other stakeholders. Employees need to know their audience(s) and communicate with them in a way which meets stakeholder needs and expectations as far as possible.

Working together

The College's effectiveness and reputation depends on efficient and collaborative working, both within and beyond the team. This includes all employee colleagues, Officers, other Fellows and members and often others outside the College.

Personal effectiveness

The College is most effective when employees take ownership of their work, understand the context of that work, deliver effectively to achieve required results and demonstrate a positive attitude to taking on additional responsibilities or learning new skills.

Customer focus

We should all provide excellent services to all customers but notably to the membership and staff colleagues. Focusing on those and other customers, and understanding and responding appropriately to their needs, is key to the success and sustainability of the College.

Embracing change

We must all play a part in ensuring that the offer the College makes continues to be effective and relevant in meeting customer needs. This will involve changes to what we do and how we do it. We all need to play our part in embracing change.



How we value our people

Benefits

We offer all our employees a fantastic range of benefits to help you enjoy a great work-life balance, look after your wellbeing and plan for the future.

A modern and welcoming working environment

We've made sure our office in a prime central London location is a destination people want to come and work in – it's open-plan and spacious, with areas for meetings, collaborative working and concentrated workspaces. We also have kitchen facilities well-stocked with plethora of teas and two very fancy coffee machines for everyone to use

There are lots of things going on when you come in too, including learning and development sessions with doctors talking about their work, tea and cake get-togethers, free massages monthly and monthly town hall meetings where staff can share updates and ask questions. We even have our own social committee and organise regular fun events, which are a great way for you to get to know your co-workers.

Excellent pension scheme and life assurance

We like to help our staff save for the future and provide an excellent employer pension contribution. We also have a life assurance and personal accident policy which covers all employees up to four times their annual salary.

Hybrid working

At the RCR we only hire great people, and we value being able to bring everyone together to bond, build great working relationships and

generate amazing and innovative ideas.

We embrace remote working, and our staff are able to work remotely for up to 60% of their working time, with 40% in the office. All staff are provided with a laptop to allow them to work remotely, along with equipment such as desks and chairs to make sure they're comfortable when working from home. Our offices are open throughout the working week though, and staff are always welcome to come in as often as they wish.

Wellbeing support

We like to make sure everyone at the RCR is supported, both professionally and personally, so in addition to our excellent line managers and supportive HR team, we've invested in training a number of dedicated staff members passionate about mental Health as Mental Health First Aiders. We also provide an Employee Assistance Programme, that's has a 24/7 helpline so if you ever have any personal problems or concerns, there's always somewhere to turn for help and advice.

Generous annual leave allowance

Working hard is important, but taking a break matters just as much. Everyone starts with a 25-day annual leave allowance per year and that increases with service too.

Interest-free season ticket loan and cycle to work scheme

To make sure you're able to get into the office in the way that best suits you we offer all staff the option to take out an interest-free season ticket loan to help cover the cost of travelling, as well as a cycle to work scheme for those of us who like to be more active on their commute. If you

do choose to cycle in, we have somewhere safe to leave your bike and showers to use if you want to freshen up before work.

Festive spirit

We know taking a break at the end of the year is important to our team. To ensure everyone gets a well-deserved rest to spend time with loved ones, we usually close our office between the Christmas and New Year period – gifting the extra days off to all staff, in addition to their usual annual leave.

Making a real difference

In addition to all the great benefits we've listed above, we believe the main reason people want to join the RCR is because you also get to go to work knowing your role has an impact on the lives of doctors and patients.

Equality and diversity

Every day, our colleagues are making a difference by helping to improve imaging and cancer care for all. This starts by having the best talent, and that is only possible with a diversity of thinking, diversity of background and experience, and diversity of skills.

Diversity means better ideas, better solutions and more innovation. It's why one of our key priorities is to ensure our workforce reflects the communities we serve.

We're committed to creating an inclusive workforce and working environment for us all to enjoy – where everyone is able to bring their whole self to work to create change and reach new heights of creativity.

You can find our equality, diversity and inclusion commitment **here** as well as our equality and diversity policy **here**.



Great purpose, great people, great working environment and clear direction of travel."





How to apply

The closing date for applications is 23:59 27 October 2024

Please submit a CV and a covering letter of no more than a page and half, together with a completed **Diversity Monitoring Form**.

It is important that your covering letter includes a clear statement in support of your application, which demonstrates how you meet the essential (and, where applicable, desirable) criteria described in the table entitled 'the person'.

We expect you to meet the points listed under "other requirements" of the Person Specification as a pre-requisite for applying for this position. However, you are not required to address these points in your written statement. We will explore them further if your application is taken to the next stage(s) of the recruitment process.

The application process is the first chance we have to assess your suitability for the role you're applying for, and as such, we ask that your application is written by you, and that you do not use AI tools such as ChatGPT to create your application. Where we suspect AI tools have been used to create your application you unfortunately won't be shortlisted for the next stage of the recruitment process. We hope that you respect this request in line with our value of integrity **Values & strategy | The Royal College of Radiologists (rcr.ac.uk)**

Applications should be emailed to **jobs@rcr.ac.uk**

If you have not heard further from the RCR within a fortnight of the closing date, you should assume that you have not been shortlisted for interview on this occasion.

Shortlisted candidates will be invited to attend first stage interviews on 1 November 2024.

If you consider yourself to have a disability and require a hard copy pack or a different format, for example large print, please contact the HR team at **jobs@rcr.ac.uk**



The Royal College of Radiologists

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